

Privacy Policy

Last Updated: March 09, 2021

This Privacy Policy describes how your personal information is collected, used, and shared when you visit or make a purchase from mandyshindler.com (the "Site"). We use your Personal Information only for providing and improving the Site. By using the site, you agree to the collection and use of information in accordance with this policy.

INFORMATION COLLECTION

While using our Site, we may ask you to provide us with certain personally identifiable information that can be used to contact or identify you. Personally identifiable information may include, but is not limited to your name and email address ("Personal Information"). Like many site operators, we collect information that your browser sends whenever you visit our Site (Device Information). This Log Data may include information such as your computer's Internet Protocol ("IP") address, browser type, browser version, the pages of our Site that you visit, the time and date of your visit, the time spent on those pages and other statistics. In addition, we may use third-party services such as Google Analytics that collect, monitor and analyze this.

Additionally when you make a purchase or attempt to make a purchase through the Site, we collect certain information from you, including your name, billing address, shipping address, payment information, email address, and phone number. We refer to this information as "Order Information." When we talk about "Personal Information" in this Privacy Policy, we are talking both about Device Information and Order Information.

HOW DO WE USE YOUR PERSONAL INFORMATION?

We may use your Personal, Order and/or Device Information to contact you with newsletters, marketing or promotional materials and other information that you might be interested in. You may unsubscribe at anytime using the link found in the bottom of the email. We use the Order Information that we collect generally to fulfill any orders placed through the Site (including processing your payment information, arranging for shipping, and providing you with invoices and/or order confirmations). Additionally, we use this Order Information to communicate with you and screen our orders for potential risk or fraud. We use the Device Information that we collect to help us screen for potential risk and fraud (in particular, your IP address), and more generally to improve and optimize our Site (for example, by generating analytics about how our customers browse and interact with the Site, and to assess the success of our marketing and advertising campaigns).

WHAT TYPE OF INFORMATION DO I COLLECT FROM YOU?

We receive, collect and store any information you enter on our website or provide us in any other way. In addition, we collect the Internet protocol (IP) address used to connect your computer to the Internet; login; e-mail address; password; computer and connection information and purchase history. We may use software tools to measure and collect session information, including page response times, length of visits to certain pages, page interaction information, and methods used to browse away from the page. We also collect personally identifiable information (including name, email, password, communications); payment details (including credit card information), comments, feedback, product reviews, recommendations, and personal profile.

HOW DO I COLLECT INFORMATION FROM YOU?

When you conduct a transaction on my website, as part of the process, I collect personal information you give me such as your name, address and email address. Your personal information will be used for the specific reasons stated above only.

WHY DO I COLLECT SUCH PERSONAL INFORMATION FROM YOU?

We collect such Non-personal and Personal Information for the following purposes:

- To provide and operate the shipping and delivery.
- To be able to contact our Visitors and Users with general or personalized service-related notices and promotional messages;
- To comply with any applicable laws and regulations.

SHARING YOUR PERSONAL INFORMATION

Mandyshindler.com is hosted on the Wix.com platform. Wix.com provides us with the online platform that allows me to sell my artworks to you. Your data may be stored through Wix.com's data storage, databases and the general Wix.com applications. They store your data on secure servers behind a firewall.

All direct payment gateways offered by Wix.com and used by mandyshindler.com adhere to the standards set by PCI-DSS as managed by the PCI Security Standards Council, which is a joint effort of brands like Visa, MasterCard, American Express and Discover. PCI-DSS requirements help ensure the secure handling of credit card information by our store and its service providers.

HOW DO I COMMUNICATE WITH YOU?

We may contact you to notify you regarding your orders, to troubleshoot problems with your account, to resolve a dispute, to collect fees or monies owed, or as otherwise necessary to contact you to enforce our User Agreement, applicable national laws, and any agreement we may have with you. For these purposes we may contact you via email, telephone, text messages, and postal mail.

DO NOT TRACK

Please note that we do not alter our Site's data collection and use practices when we see a Do Not Track signal from your browser.

YOUR RIGHTS

If you are a European resident, you have the right to access personal information we hold about you and to ask that your personal information be corrected, updated, or deleted. If you would like to exercise this right, please contact us through the contact information below.

Additionally, if you are a European resident we note that we are processing your information in order to fulfill contracts we might have with you (for example if you make an order through the Site), or otherwise to pursue our legitimate business interests listed above. Additionally, please note that your information will be transferred outside of Europe, including to South Africa.

DATA RETENTION

When you place an order through the Site, we will maintain your Order Information for our records unless and until you ask us to delete this information.

CHANGES

We may update this privacy policy from time to time in order to reflect, for example, changes to our practices or for other operational, legal or regulatory reasons.

CONTACT US

For more information about our privacy practices, if you have questions, or if you would like to make a complaint, please contact us by e-mail at mandy@shindler.net